



# PRODUCTS & SERVICES





# Ideas That Advance

At Crown, our commitment to innovation means we continually look for ways to advance the design, manufacture and support of material handling solutions that provide excellent performance.

We promise our customers the premium experience that comes through:

- Crown's dedicated, global material handling team
- A wide range of lift trucks that are safe, efficient and ergonomic
- Advanced technology integrated within our lift trucks and beyond
- Comprehensive support for improved total cost of ownership.

## /// Proven Trucks

- Lift trucks ideal for nearly any job
- Performance in the warehouse and beyond
- Leading electric lift truck brand in North America

## /// Advanced Technology

- Consistent technology across all Crown lift trucks
- Integrated, real-time data to drive performance
- Management dashboards and detailed reporting

## /// Dedicated Professionals

- Global, highly trained sales force
- Material handling technology expertise
- Dependable, capable support for critical logistics decisions

## /// Complete Support

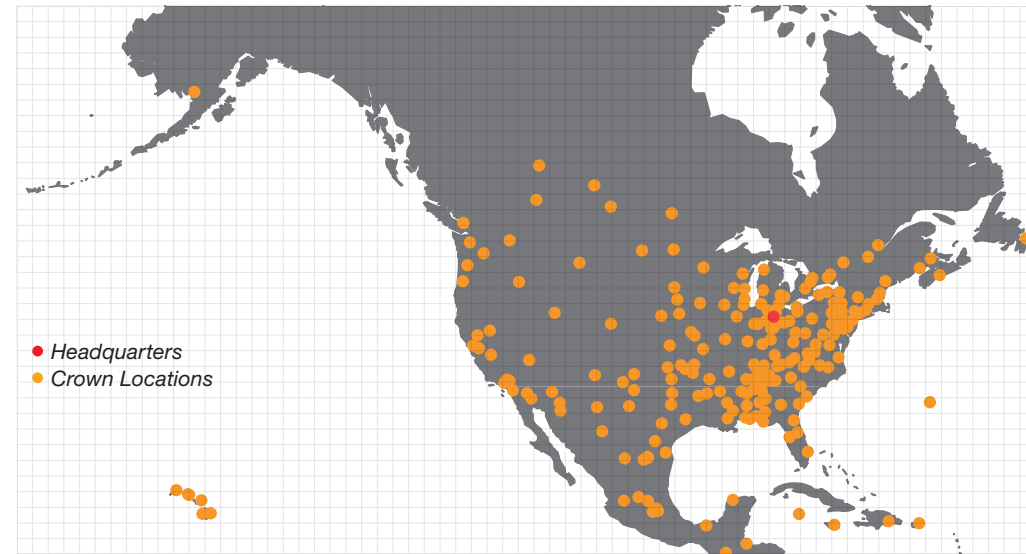
- Integrity Parts and Service System™
- End-to-end support for remarkable ROI
- Incredibly low total cost of ownership

Visit [crown.com](https://crown.com)  
For the complete product line



## Local Presence

Crown is the number one electric lift truck supplier in North America. With our global headquarters in the Midwest, manufacturing facilities in five locations and more than 200 retail locations across the continent, we are positioned to meet the material handling needs of our North American customers, and beyond.



Crown solutions are available through an extensive retail network that provides sales and service in locations throughout North America.

**15**  
Manufacturing Facilities

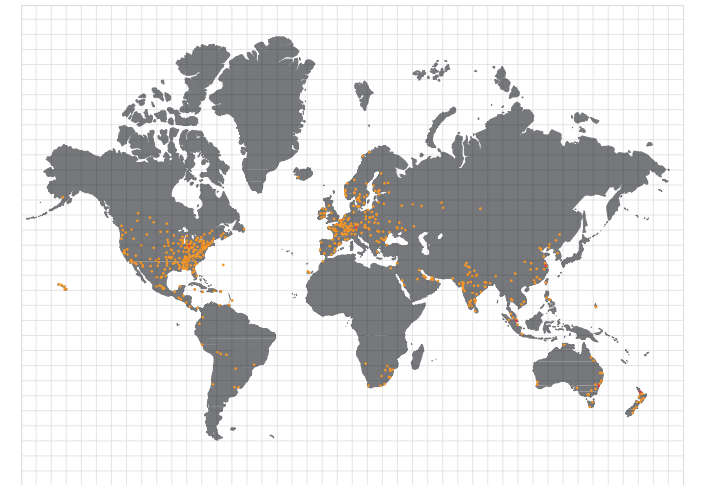
**8**  
Regional Training Centers

**200+**  
Sales and Service Locations

**98%**  
Off-the-Shelf Parts Availability

## Global Strength

Crown is one of the world's leading lift truck manufacturers, and supports customers in 84 countries through five regional headquarters. Distinguished by innovative product design and a collaborative approach to customer service, our knowledge of material handling practices and restrictions enables us to provide customers with outstanding solutions, locally and globally. From design to delivery and beyond, you can expect exceptional value from Crown.



Our extensive sales, distribution and service network is anchored by hundreds of retail locations throughout the world, focused on building local relationships that ensure a consistent customer experience no matter the customer size or location.

**Crown's Global and North American headquarters** remain in New Bremen, Ohio, where the company originated, with facilities that incorporate the latest technologies while preserving the town's past.



**Crown's extensive network** of field service technicians is supported by millions of parts to ensure an outstanding first-time fix rate designed to keep our customers' operations running.







## Innovation Begins with the Lift Truck

Crown's technology innovations begin within the lift truck and extend far beyond. Integrating our Access 1 2 3® operating system with InfoLink® and FleetSTATS®, the Crown Insite® Productivity Suite delivers technology-enabled solutions for:

- Improved lift truck and operator performance
- Support for customers moving toward warehouse automation
- Use of valuable truck, operator and operational analytics for better management and control

### Access123

#### Increase Fleet Efficiency

- Crown's Access 1 2 3 technology significantly contributes to fleet uptime by providing operators and technicians with a fast, easy and consistent approach to service across its entire line of lift trucks.

### FleetSTATS

#### Control Maintenance Costs

- FleetSTATS integrates truck, fleet, location, performance and service data for valuable insights and optimal management. Now, you can control costs and improve performance with detailed data, real-time reporting and streamlined, proactive planning operation-wide.

### InfoLink

#### Improve Truck and Operator Performance

- InfoLink is an operator and fleet management solution that puts the power of accurate, on-demand business metrics at your fingertips.
- Monitor and manage performance factors that have the greatest effect on your bottom line.
- Explore and analyze issues quickly and set benchmarks via interactive dashboard tools.
- Achieve improved safety and compliance, higher productivity, lower costs and optimized operations.

### Move Toward Warehouse Automation

As your business changes, you want to have a lift truck that is ready to evolve with you, enabling further productivity and safety solutions. Several Crown lift trucks feature solutions that help improve your operations without the high investment in full automation. The benefits may include:

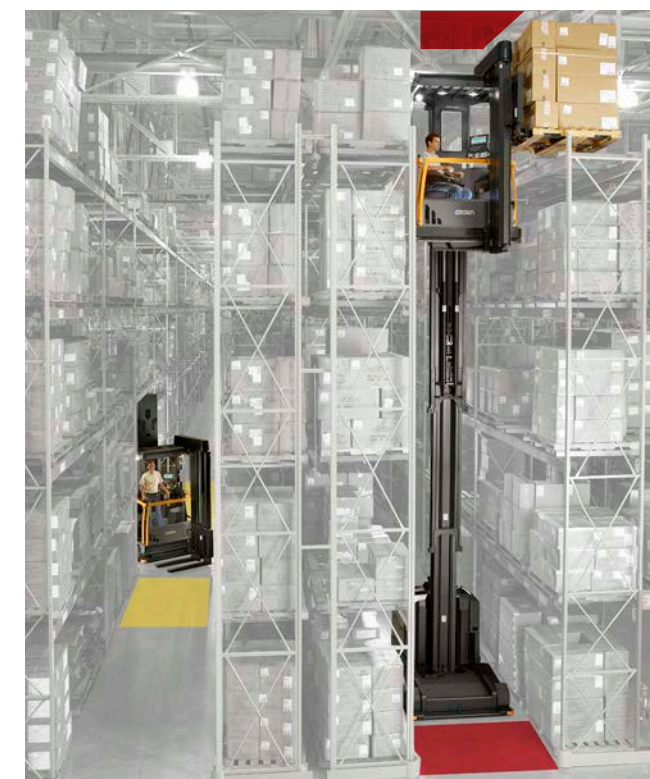
- Increased productivity
- Increased pick accuracy
- Improved safety
- Reduced operator fatigue



**Auto Positioning System**, available on TSP models, increases consistency and pick accuracy in very narrow aisle applications, boosting productivity up to 25 percent by taking the most effective route to the next pick position. Includes Auto Fence.



For low-level order picking applications, the **QuickPick® Remote System** uses wireless technology to remotely advance the truck. By reducing the number of times the operator gets on and off the truck, QuickPick Remote helps promote safety, reduces operator fatigue and boosts productivity, saving up to five seconds per pick.

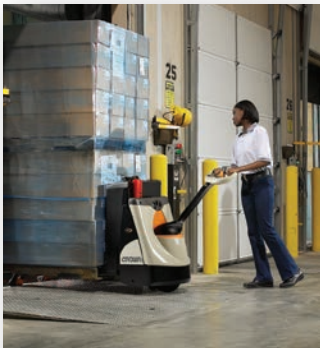


**Auto Fence**, available on TSP models, helps promote safety by automatically slowing travel speed, stopping or limiting truck height within the VNA (very narrow aisle) based on the location of the truck.

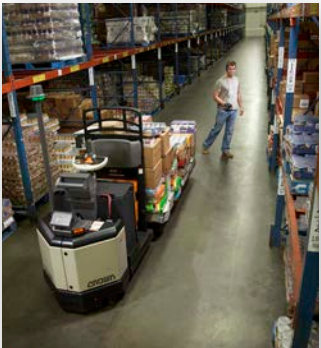


# Lift Trucks for Most Any Application

Crown lift trucks support a wide range of demanding applications in warehouse, manufacturing and distribution.



**Dock Work**  
Maneuverability is key in exacting dock work. That's why Crown lift trucks are designed to make tight turns and give operators precise control.



**Order Picking**  
Speed and ease are paramount in demanding order picking situations. Crown lift trucks are designed to expedite each task and get more work done.



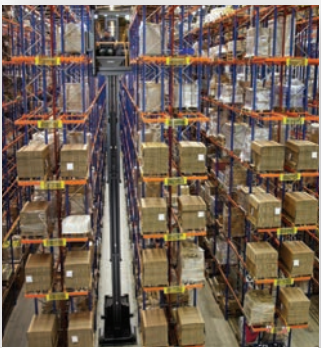
**Transport**  
Speed and durability go full force for applications that require transport of loads within the warehouse or in preparation for movement outside the warehouse.



**Rack Storage**  
Crown lift trucks support rack storage applications with precise operator controls to help ensure fast, easy and safe inventory movements.



**Narrow Aisle**  
Crown's leadership in narrow aisle applications means customers can count on lift trucks that make the most of every inch.



**Very Narrow Aisle**  
Tight aisles and soaring heights are familiar territory for Crown lift trucks. We have years of experience supporting efficient operations.



**Bulk Storage**  
Big, heavy loads rely on the strength of Crown lift trucks. Operators rely on the exceptional precision and control provided by Crown's exclusive Intrinsic Stability System.®



**Outdoor**  
Crown's IC forklifts are designed to perform indoors and outdoors. Built to withstand tough environments, Crown's IC trucks won't let you down.



# Lift Truck Selector Guide

This product selector guide is designed to assist you in identifying the appropriate lift truck solutions for your operation, application and tasks.

Model	Dock Work	Order Picking	Transport	Rack Storage	Narrow Aisle	Very Narrow Aisle	Bulk Storage	Outdoor
Counterbalance								
RC Series	■		■	■			■	
SC Series	■		■	■			■	■
FC Series	■		■	■			■	
C-5 Series Cushion	■		■	■			■	
C-5 Series Pneumatic	■		■	■			■	■
C-G Series			■	■			■	
Reach Trucks								
RM/RMD Series			■	■	■		■	
RR/RD Series			■	■	■		■	
ESR Series	■		■	■	■		■	
Very Narrow Aisle Trucks								
TSP Series		■		■		■		
Order Pickers								
SP Series		■			■	■		
MPC Series	■	■	■	■			■	
WAV Series		■				■		
Stackers								
ST/SX Series				■	■		■	
SH Series				■	■		■	
SHR Series				■			■	
ES Series				■			■	
WB Series	■			■			■	
B/M Series				■	■		■	
Pallet Trucks								
PTH Series	■							
WP Series	■						■	
PW Series	■						■	
PE Series	■	■	■				■	
PC Series	■	■	■					
GPC Series		■	■					
PR Series	■		■				■	
RT Series	■		■					
QuickPick Remote	■	■	■					
Tow Tractors								
TR Series		■	■					



# Counterbalance Forklifts

Counterbalance forklifts are designed to handle a wide variety of material handling tasks and can be customized with a range of load-handling attachments. No matter which Crown counterbalance forklift is selected, customers experience strength and durability for the long run.

## FlexRide® Adjustable Floorboard

This feature offers shock and vibration protection three times better than a conventional floorboard and also includes a weight adjustment feature to fit operators of different sizes.



available on RC 5500 Series

## Confidence Built-in

Crown's exclusive **Intrinsic Stability System** proactively monitors and communicates real-time information to support truck safety and reliability. Paired with the Crown-built AC motors and planetary drive units, it creates a powerful combination that boosts operator confidence with every move.



### RC 5500 Series

Tire: Cushion  
Power: Electric 36V  
Load Capacity: 3000 to 4000 lbs  
Lift Height: 154 to 276 in



### SC 5200 Series

Tire: Cushion  
Power: Electric 36/48V  
Load Capacity: 3000 to 4000 lbs  
Lift Height: 172 to 276 in



### FC 5200 Series

Tire: Cushion  
Power: Electric 36/48V  
Load Capacity: 4000 to 6500 lbs  
Lift Height: 118 to 312 in



### SC 6000 Series

Tire: Pneumatic (Super Elastic)  
Power: Electric 48V  
Load Capacity: 3000 to 4000 lbs  
Lift Height: 172 to 295 in



# Counterbalance Forklifts

Crown offers IC lift trucks that offer real uptime and lower total costs—even in the toughest application environments. For example, the C-5 Series provides more uptime and power over other conventional lift trucks, from the brickyard to the warehouse.



## On-Demand Cooling®

With On-Demand Cooling (ODC), the C-5 Series remains cool and clear even in the dirtiest environments. At every start-up, airflow is automatically reversed so debris is blown clear.



## Dual Core Radiator

Temperature management is further supported with a dual open-core radiator that provides separate cooling for the engine and transmission for better long-term performance.



## Industrial Engine

Crown's LPG powered 2.4 liter industrial engine is designed for the toughest applications and reduces maintenance with 4X fewer oil change requirements.



## Power Brakes

Crown's exclusive Power Brake System delivers durability and performance advantages, and virtually eliminates brake maintenance.



### C-5 Series

Tire: Cushion  
Power: Internal Combustion - LPG  
Load Capacity: 4000 to 6500 lbs  
Lift Height: 172 to 276 in



### C-5 Series

Tire: Pneumatic (Super Elastic)  
Power: Internal Combustion - LPG  
Load Capacity: 4000 to 6500 lbs  
Lift Height: 172 to 276 in



### C-G Series

Tire: Cushion  
Power: Internal Combustion - LPG  
Load Capacity: 7000 to 12000 lbs  
Lift Height: 118 to 238 in



### C-G Series

Tire: Pneumatic (Super Elastic)  
Power: Internal Combustion - LPG  
Load Capacity: 8000 to 12000 lbs  
Lift Height: 118" to 238"



# Reach Trucks

Rider Reach Trucks are generally used in narrow aisle applications where storage density and material handling productivity requirements are high.

## Monolift® Mast

This innovative mast design offers exceptional rigidity—all the way to 505 inches—and substantially greater load capacity at height.



## Xpress™ Lower

The Xpress Lower feature increases lower speeds so the operator spends less time waiting for the load to lower and more time moving pallets.



## Traction Control

OnTrac® Anti-Slip Traction Control reduces tire spin and improves control.



## Regenerative Lower

The RM 6000 Series carefully uses energy and gives it back as the mast is lowered—extending battery life by as much as 12 percent.



### RM 6000 Series

Load Capacity: 4500 lbs  
Lift Height: 192 to 400 in

### RMD 6000 Series

MonoLift® Mast  
Deep Reach  
Load Capacity: 3200 lbs  
Lift Height: 192 to 400 in



### RM 6000S Series

Load Capacity: 4500 lbs  
Lift Height: 192 to 505 in

### RMD 6000S Series

MonoLift® Mast Deep Reach  
Load Capacity: 3200 lbs  
Lift Height: 192 to 505 in



### RR 5700 Series

Load Capacity: 3500 & 4500 lbs  
Lift Height: 198 to 400 in

### RD 5700 Series

Deep Reach  
Load Capacity: 3200 lbs  
Lift Height: 198 to 400 in



### RR 5700S Series

Load Capacity: 4500 lbs  
Lift Height: 198 to 442 in

### RD 5700S Series

Deep Reach  
Load Capacity: 3200 lbs  
Lift Height: 198 to 442 in



### ESR 5200 Series

Load Capacity: 3000,  
3500 & 4400 lbs  
Lift Height: 108 to 511 in



# Very Narrow Aisle Trucks

Very Narrow Aisle Trucks are used in very narrow aisle applications, such as order picking and stock replenishment, where the operator must be elevated to perform the task.

## MoveControl® Seat

Comfortable and confident operators are more productive. The exclusive Crown MoveControl Seat positions the operator for the right task, every time.



## Top Battery Access

Exceptional easy-top battery access eliminates the difficulty of removing batteries to perform routine maintenance.



## Visibility

Clear vision is the foundation of operator confidence. With a large viewing window, the Crown SP Series helps operators be more productive.



## The Crown Wave® Work Assist Vehicle®

Customers benefit from the Wave Work Assist Vehicle's ability to smoothly move up and down while traveling for better, faster order picking and put-away.



# Order Pickers

Crown can optimize your order-picking process—both on the ground and at high elevations. Excellent driving performance, stability and industry-leading ergonomics allow operators to work productively and confidently.



**TSP 6500 Series (shown)**  
Turret Stockpicker  
Load Capacity: 3300 lbs  
Lift Height: 193 to 531 in

**TSP 7000 Series**  
Turret Stockpicker  
Load Capacity: 3300 lbs  
Lift Height: 193 to 675 in

**Available with:**  
• Auto Positioning System  
• Auto Fence



**SP 3500/4000 Series**  
Stockpicker  
Load Capacity: 3000 lbs  
Lift Height: 136 to 366 in



**SP 3570F Series**  
Straddle  
Load Capacity: 3000 lbs  
Lift Height: 210 to 366 in

**SP 3580F Series (shown)**  
Platform and Cart Handler  
Load Capacity: 1500 lbs  
Lift Height: 210 to 366 in



**MPC 3000 Series**  
Order Picker with Mast  
Load Capacity: 2600 lbs  
Lift Height: 31 to 169 in



**WAV 60 Series**  
Work Assist Vehicle  
Load Capacity: 300 lb operator, 200 lb load tray, 250 lb load deck  
Platform Lift Height: 84 and 118 in



# Stackers

Stackers are used in applications where loads can be stored above floor level and when minimal travel distances are the norm.



## X10® Handle

Crown's X-10 Control Handle provides easy access to 10 control and safety features within reach throughout the work cycle.



## Exceptional Visibility

The sloped, low-profile power unit cover, center-mounted handle and clear mast design provide operators an exceptional all-around view.



### ST 3000 Series

Walkie Straddle Stacker  
Load Capacity: 2500 lbs  
Lift Height: 128 to 168 in



### SX 3000 Series

Walkie Straddle Stacker  
Load Capacity: 3000 & 4000 lbs  
Lift Height: 128 to 192 in



### SH 5500 Series

Heavy-Duty Walkie Straddle Stacker  
Load Capacity: 4000 lbs  
Lift Height: 127 to 192 in



### SHR 5500 Series

Heavy-Duty Walkie Reach Stacker  
Load Capacity: 2500, 3000 & 3500 lbs  
Lift Height: 127 to 192 in



### ES 4000 Series

Fork Over Stacker  
Load Capacity: 3500 lbs  
Lift Height: 128 to 132 in



### WB Series

Intermediate-Duty Walkie Stacker  
Load Capacity: 2000, 3000 & 4000 lbs  
Lift Height: 106 to 178 in



### B Series

Intermediate-Duty Walkie Stacker  
Load Capacity: 2000 lbs  
Lift Height: 54 to 110 in



### M Series

Intermediate-Duty Walkie Stacker  
Load Capacity: 2000 lbs  
Lift Height: 67 to 130 in



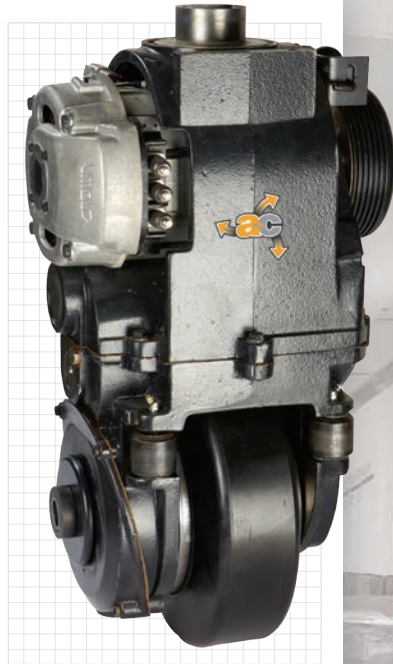
# Pallet Trucks

Pallet trucks are used in a wide range of floor-level applications. They provide a reliable, economical material handling solution.



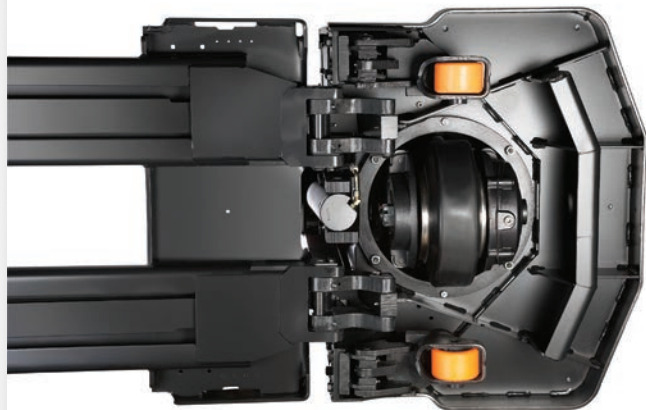
## Rugged and Powerful

A Crown-designed and -built drive unit has a powerful AC drive motor, robust in-line spur gears, and is top-and-bottom-mounted to provide power and durability.



## Guaranteed Durability

A heavy-duty undercarriage and power unit—which feature a five-year guarantee—provide the rugged durability customers demand.



**PTH 50 Series**  
Hand Pallet Truck  
Load Capacity: 5000 lbs



Manual Shown

**PTH 50S Manual Scissor Lift**  
**PTH 50PS Powered Scissor Lift**  
Hand Pallet Truck  
Load Capacity: 2200 lbs  
Lift Height: 31.5 in



**WP 3000 Series**  
Walkie Pallet Truck  
Load Capacity: 4500 lbs



**PW 3500 Series**  
Walkie Pallet Truck  
Load Capacity: 6000 & 8000 lbs



**PE 4000/4500 Series**  
End-Control Pallet Truck  
Load Capacity: 6000 & 8000 lbs  
Forks: Double and triple lengths available  
Power steering available



**PR 4500 Series**  
Rider Pallet Truck  
Load Capacity: 6000 & 8000 lbs  
Forks: Double and triple lengths available



**RT 4000 Series**  
Rider Pallet Truck  
Load Capacity: 4500 lbs  
Forks: Double length available



**PC 4500 Series**  
Center-Control Pallet Truck  
Load Capacity: 6000 & 8000 lbs  
Forks: Double and triple lengths available

Available with:  
• QuickPick Remote System



**GPC 3000 Series**  
Low Level Order Picker  
Load Capacity: 6000 lbs  
Forks: Available only in double length  
Platform Lift Available

Available with:  
• QuickPick Remote System

# Tow Tractors

Innovative technology and heavy-duty construction are the cornerstones of Crown's tow tractors, offering proven pulling power and control for manufacturing, warehouse and distribution center applications.



**TR 4500 Series**  
Tow Tractor  
Rolling Load Capacity: 10000 lbs



# Work Assist<sup>®</sup> Options and Accessories

Crown's wide selection of options and accessories are designed to enhance operator productivity and safety for unique applications and workplace environments. These rugged tools can be easily combined and positioned in the location best suited to the application and the user.



Pad Clips / Scanner Hooks



Vertical Shrink Wrap Holders



Cup Holders



Fans and Lights



PTH Load Tray and Storage  
Trays



Accessory Clamps /  
Mountings



Work Lights



Mirrors



Storage and Shrink Wrap Trays



Flexible Caddy Systems



# Integrity Parts and Service System

Crown's Integrity Parts and Service System is built on a system of performance to support a low total cost of ownership. This system is characterized by parts availability, factory support and trained technicians. Crown provides the resources and expertise to help maintain the performance and value of its lift trucks for the long haul.



## V-Force® Battery and Charger Options

A full line of battery and charger options and support is available through Crown's dealer network.

The integration of parts and service enables Crown to rapidly provide—and replace—parts and maintenance solutions that translate to uptime, all the time.



## Crown Integrity Parts System®

The value of the Crown Integrity Parts System becomes apparent with each Crown lift truck—longer parts life, less downtime, easier and faster part replacement, lower labor costs, a longer life and higher performance.

Trust a respected lift truck manufacturer over a look-alike parts supplier to provide a long-term performance advantage for your lift trucks.



## Crown Integrity Service System

Crown has made substantial investments in engineering, technology and our people to provide expert assistance from our customer call center representatives, as well as excellent service support, warranty coverage and reliable parts.



# Comprehensive Training

Learn from the experts. Crown can help you in your effort to provide a safe and productive powered industrial lift truck work environment with training products and services for your operators, trainers, supervisors, technicians and even your workplace pedestrians. Available through our regional training centers and retail branches located throughout North America, Crown's forklift training programs can help you promote performance, encourage safety and reduce your total cost of ownership.

## The Most Important Factor is You

Crown lift trucks are designed with safety top of mind, but a lift truck is only as safe as its operator. That's why we strive not only to build the safest lift trucks, but also to provide comprehensive training programs in the industry.



**encore®**

### Crown Encore® Lift Trucks

With comprehensive repair and replacement and the assurance of an industry-leading warranty, Crown's Encore Lift Trucks provide guaranteed performance at a competitive price.

- Repair and replacement
- Complete remanufacturing
- Finishing and inspection

**ecologic™**  
Clean Environment. Smart Business.

As a global leader in material handling, Crown has the responsibility and the opportunity to make a difference. We believe this difference starts with our sustainability promise, processes and products.

# Warehouse Solutions

At Crown, we can provide extra value in your material handling solutions. Let Crown take the time to design, plan and implement your customized solution, allowing you to remain focused on your business objectives.



Lift Trucks for Every Application



Warehouse Solutions Products



Dock and Door



Fleet Management



Safety and Training



V-Force Batteries and Chargers



Warehouse Solutions Design Services



Integrity Parts



Rentals



Integrity Service





Printed on elemental chlorine-free and sustainably forested paper.



**You can count on Crown to build lift trucks designed for safe operation, but that's only part of the safety equation. Crown encourages safe operating practices through ongoing operator training, safety-focused supervision, maintenance and a safe working environment. Go to [crown.com](http://crown.com) and view our safety section to learn more.**

**Crown Equipment Corporation**  
New Bremen, Ohio 45869 USA  
**Tel** 419-629-2311  
**Fax** 419-629-3796  
[crown.com](http://crown.com)

Because Crown is continually improving its products, specifications are subject to change without notice.

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